

WEBSITE CHARTER
COYOTE SYSTEM

Update version : April 2nd, 2026

1. LEGAL NOTICES

The website (hereinafter "the **Website**"), accessible at: www.mycoyote.co.uk is published by COYOTE SYSTEM, a Simplified Joint-Stock Company with share capital of €3,412,340.40, registered with the Nanterre Trade and Companies Register (RCS) under the number 518 905 476, having its registered office at 25, quai Gallieni, 92150 Suresnes, France (hereinafter "the **Company**").

support@mycoyote.co.uk

+44 333 0571 782

COYOTE SYSTEM

Customer Service

25 quai Gallieni

92150 Suresnes

FRANCE

EU VAT No: FR09518905476

The Website's Publishing Director is: SAFETY SYSTEMS GROUP, in its capacity of President.

The Website is hosted by MICROSOFT IRELAND OPERATIONS LIMITED (Microsoft AZURE), a foreign company not registered with the Trade and Companies Register, having the following SIREN number: 419 423 728 and its registered office at: ONE MICROSOFT PLACE - LEOPARDSTOWN - DUBLIN 18 D18 P521.

2. ACCEPTANCE OF THE WEBSITE CHARTER

The purpose of this document is to define the terms and conditions (hereinafter "the **Charter**") under which the Company provides users (hereinafter "the **Users**") with the possibility of browsing and otherwise using the Website.

Use of the Website implies full, complete and unreserved adherence to this Charter.

3. USE OF THE WEBSITE

Before using the Website, Users must ensure that they have the technical and IT resources required to browse and use the Website. They must also ensure that their computer or device is appropriately configured, in good working order and free from viruses.

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The Company reserves the right to modify, revise, delete, validate or amend, in whole or in part, any content (hereinafter the "**Content**") appearing or displayed on the Website.

The Company may delete, change or modify the Website and/or the Content at any time.

4. USER OBLIGATIONS

By using the Website, Users agree:

- to refrain from using the Website illegally, for any unlawful purpose or in any way that is incompatible with this Charter;
- to refrain from using the Website to post insulting, libellous, bullying, slanderous, obscene, pornographic or threatening messages, or messages that infringe on the privacy of others;
- to refrain from selling, copying, reproducing, renting, lending, distributing, transferring or sub-licensing out all or part of the elements, information and Content on the Website and/or refrain from enabling any third party to use or access the Website for any purpose whatsoever, and refrain from decompiling, reverse engineering, disassembling, modifying, displaying in a form readable by Users or attempting to discover, any source code or use any software that activates, or that is part of, the Website;
- to refrain from collecting and storing other Users' personal data, for any purpose whatsoever;
- to refrain from disseminating content that could constitute an incitement to commit crimes or offences, that provokes discrimination, racial hatred and more generally, that could be contrary to the laws and regulations in force, these terms of use, public morals or public order;
- to refrain from disseminating information of an ideological, religious, political or ethnic-advocacy nature;
- to refrain from disseminating content likely to endanger minors, including the dissemination of messages of a violent or pornographic nature;
- to refrain from attempting to mislead other Users by impersonating the name or pseudonym of another person;
- to refrain from displaying, sending by email or any other way, any element infringing any patent, trademark, trade secret, intellectual property right or any other property rights belonging to others;
- to refrain from displaying, sending by email or any other way, any unsolicited or unauthorised advertising or promotional material (in particular sending "spam" messages, or any other form of solicitation);
- to refrain from using the Website for any abusive purposes, by deliberately introducing viruses or any other malware into the Website and attempting to access the Website in an unauthorised manner;

- to refrain from denigrating the Website and/or the Company and/or other Users on social networks or via any other means of communication.

If, for any reason, the Company deems that Users are not complying with this Charter, it may at any time, and at its sole discretion, remove their access to the Website and take any measures, including any legal action, against said Users.

5. ACCURACY AND LAWFULNESS OF INFORMATION

Users undertake to ensure that all the information they provide, in particular information concerning them, is appropriate, accurate, up-to-date and complete.

Users acknowledge that the Company does not have the resources to check the true nature of all the information on the Website. The Company may not therefore be held liable in the event of identity theft, or where the information stated may be false or misleading.

Furthermore, the Company does not guarantee the timeliness, lawfulness, probity or quality of the information submitted by Users.

6. INTELLECTUAL PROPERTY

By accessing the Website, Users specifically acknowledge that the Website and the Content made available to Users, including images, photographs, designs, graphics, drawings, templates, layouts, logos, brands, texts... are the exclusive property of the Company and are protected by the French Intellectual Property Code as well as by applicable international treaties and agreements relating to the protection of intellectual property rights. As such, this information may not be reproduced without the specific consent of the Company, under pain of legal proceedings of a civil and criminal nature.

The Company is the sole holder of all rights, titles and interests relating to the Website and the Content, including all intellectual property rights including, but not limited to, all rights relating to copyright, drawing and design rights, trademarks, shop signs, trade names, company names, domain names, technology, know-how, processes, formulae, source codes and executable codes, data and similar rights, including information relating to any application, registration or renewal thereof which may be protected by the laws, regulations or rules on intellectual property of any country.

The Company grants Users a non-exclusive licence to use the Website and the Content within the strict scope of this Charter.

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Any reproduction, representation, adaptation, exploitation, distribution, dissemination, commercial use, translation, arrangement, transformation or any creation of derived or composite works of all or part of the works and/or any other Content appearing on the Website on any medium whatsoever and by any process whatsoever, current or future, is specifically prohibited. These actions are liable to constitute acts of infringement punishable under criminal and civil law and incurring the liability of the perpetrator thereof.

The systematic and repeated extraction of the information and Content appearing on the Website is strictly prohibited and may be sanctioned under intellectual property law and database *sui generis* law. Any unlawful extraction may incur the civil and criminal liability of the perpetrator.

7. LIABILITY

The Company shall not be liable for any damage resulting from a fraudulent intrusion by a third party, outside of the Company's control, that leads to a modification or alteration of the information/Content on the Website or that harms any User of this Website; and more generally for any damage, whatever the cause, origin, nature or consequences, caused through a third party's access to the Website or inability to access it, outside of the Company's control.

Under no circumstances may the Company be held liable for technical problems or failures relating to Users' telephone networks, online computer systems, servers, internet access providers, computer hardware and/or software.

8. COOKIES – LINKS

The provisions relating to the placement of cookies on the Website are set out in the Cookie Management Policy available on the Website.

The Company shall not be held liable for hyperlinks present on the Website and that take Users to other websites or other internet sources or content (hereinafter "**External Sources**").

To the extent that the Company cannot control such External Sources, Users acknowledge that the Company may not be held liable for the provision of such External Sources, and may not be held liable for any content, advertisements, products, services or any other materials available on or from such External Sources.

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9. INFORMATION ABOUT TRADEMARKS

"COYOTE SYSTEM" as well as all other Company brands and logos (hereinafter jointly referred to as "the **Trademarks**") are protected by European and international intellectual property laws. Unless specifically authorised in writing by the Company, Users shall refrain from using, registering or distributing the Trademarks in any way and for any reason whatsoever. This prohibition shall extend to all signs reproducing the Company's Trademarks, such as, but not limited to, company names, trade names, shop signs, domain names, drawings or models, etc.

10. PROTECTION OF PERSONAL DATA

The provisions relating to the protection of personal data are set out in the Privacy Policy available on the Website.

11. APPLICABLE LAW – JURISDICTION

This Charter is governed by and interpreted in accordance with French law, without taking into account the rules applicable in the event of conflicts of laws.

Any dispute concerning the browsing of the Website will be referred solely to the competent court in Paris, with the exception of disputes related to non-commercial entities, for whom the legal regulations for the attribution of competence apply.

12. CONTACT

The Company can be contacted at any time by email at the following address: support@mycoyote.co.uk

The Company may be contacted by post at the following postal address: **25 quai Gallieni, 92150 Suresnes, France.**

The Company may also be contacted by telephone at: **+44 333 0571 782.**

WEBSITE PRIVACY POLICY
COYOTE SYSTEM

Update version: April 2nd, 2026

1. Purpose

This privacy policy (hereinafter the "Privacy Policy") illustrates the commitment of COYOTE SYSTEM, a simplified joint-stock company with a capital of €3,412,340.40, registered under number 518 905 476 in the Nanterre Trade and Companies Register, whose registered office is located at 25, quai Gallieni, 92150 Suresnes, France (hereinafter the "Company") with regard to the respect of your privacy and the protection of your personal data when using the site following internet address: mycoyote.co.uk (hereinafter the "Site").

On the site, you can benefit from the following services:

- View information about Coyote's activities, products and news;
- Contact the company through the various means available;
- Discover and compare the offers and packages offered by Coyote System;
- Request a demonstration of the proposed solutions;
- Contact customer service;
- Access a customer area;
- Find a location near you.

2. Processing of your personal data

2.1. Description of the processing of your personal data

In accordance with applicable laws and regulations, the Company, acting as a data controller, collects some of your personal data during your visit to the Site.

If you request a quote from the Company, the Company, in its capacity as data controller, collects the following personal data: **your surname, your first name**

In order to respond to your contact requests, the Company collects the following personal data: your surname, your first name, your email address, the content of your message.

When you log in to your personal space, the Company collects the following personal data: **Your email address and password.**

If you wish to request a demo of the software solution, the Company collects your following personal data: **your name, your email address, the size of your company.**

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If you do not yet have a personal space, you can create one when you visit the site using your **email address**. You also have the option of logging in to your personal space by entering your **username** and **password**.

If you make a request to reset your password, the Company collects your **email address**.

If you want to find a store near you, the company may collect your **zip code** to show you a store that is near your location.

When you connect to the Site, the Company, acting as data controller, also collects your following personal data:

- Your connection logs;
- Your login details;
- Your IP address.

The Company uses your personal data for the following purposes:

Keyword	Purpose	Legal basis	Duration of storage of personal data
Contact	Reception and management of contact requests with the Company	Processing is based on your consent	Until your consent is withdrawn or for a period of three years from the last contact with you
Quotes	Management and processing of the request for quotation	The processing is based on pre-contractual measures	Your personal data is kept for a period of one year from the last contact with you
Demo	Request a Demo	The processing is based on your consent and on the execution of pre-contractual measures	Personal data is kept for a period of three years from the receipt of your request for a demo or the last contact with you
Creation of a customer area / Customer area	Access/creation of the personal space and connection to your personal space	The processing is necessary for the performance of the contract you have entered into with the Company	Duration of the contractual relationship between you and the Company / request for deletion of your personal space
Password	Identity verification and assistance, in case of loss or forgetting of the login/password when logging in to the personal area	The processing is necessary for the performance of the contract you have entered into with the Company	Duration of the contractual relationship between you and the Company / request for deletion of your personal space

Requests for rights	Management of requests for rights of access, portability, erasure, limitation of processing, rectification and opposition	The processing is necessary to respond to your requests to exercise your rights and is based on your consent	Up to one year from your request to exercise the right(s)
Right to object	Management of requests for the right to object to commercial prospecting	The processing is necessary in order to respond to the request to exercise the right to object	Up to three years from the exercise of your right to object

2.2. Recipients/transfers of your personal data

Access to your personal data is limited to authorised persons only, for the purpose of fulfilling the purposes of the processing. This includes, in particular, the Human Resources, Communication and Sales departments, as well as IT and/or technical service providers that support the Company's activities.

Your personal data may also be communicated by the Company to third parties:

- if the Company is required by law or legal process to share your personal data;
- in response to a request from a public or judicial authority (in particular in the event of a judicial requisition);
- when the Company considers that the transmission of your personal data is necessary or appropriate in order to ensure the safety of individuals or protect the public.

Vos données personnelles sont transmises à la société MICROSOFT IRELAND OPERATIONS LIMITED (Microsoft AZURE), a foreign company not registered with the RCS, whose SIREN number is: 419 423 728 and whose registered office is located at: ONE MICROSOFT PLACE - LEOPARDSTOWN - DUBLIN 18 D18 P521 qui héberge le Site.

Your personal data is therefore transferred outside the European Economic Area.

The European Commission has recognised the adequacy of the level of protection implemented by the United Kingdom under the GDPR. Indeed, on June 28, 2021, the European Commission adopted two adequacy decisions, establishing that the United Kingdom, through its domestic legislation and/or its international commitments, offered a level of protection of personal data comparable to that guaranteed by the GDPR, in the European Union. This ensures that your personal data flows securely between France and the United Kingdom, without the need for the Company to take out any additional authorisations or guarantees.

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2.3. Security of your personal data

The Company ensures the security of your personal data by implementing appropriate technical and organizational measures to guarantee a level of security appropriate to the risk of:

- pseudonymization and encryption of your personal data;
- any means to ensure the ongoing confidentiality, integrity, availability and resilience of processing systems and services;
- any means to restore the availability of and access to personal data;
- a procedure to regularly test, analyse and evaluate the effectiveness of the technical and organisational measures put in place.

2.4. Retention of your personal data

Your personal data is kept only for as long as necessary to achieve the purpose for which the Company holds your data, in order to meet your needs, to fulfil its legal or regulatory obligations, to allow it to exercise its rights and/or for statistical or historical purposes.

At the end of the periods mentioned above, your personal data will be deleted or the Company will anonymize it.

2.5. Your rights over your personal data

You have the following rights over your personal data:

Rights of access and rectification	<p>You can request access to your personal data.</p> <p>You can also request the rectification of your personal data that is inaccurate or that your incomplete personal data be completed.</p> <p>You also have the right to know the origin of your personal data.</p>
Right to delete	<p>You can request the deletion of your personal data when:</p> <ol style="list-style-type: none"> 1. Your personal data is no longer necessary for the fulfilment of the purposes for which it was processed; 2. You have chosen to withdraw your consent (in cases where consent is the legal basis for processing), as this withdrawal does not impact the lawfulness of the processing before it is implemented; 3. You have objected to the processing of your personal data; 4. Your personal data has been processed unlawfully; 5. Your personal data must be erased to comply with a legal obligation; or 6. The deletion of your personal data is required to ensure compliance with applicable legislation, in particular with regard to the applicable retention periods.

<p>Right to object</p>	<p>You may object to the processing of your personal data in compliance with the legal obligations imposed on the Company.</p>
<p>Right to Limitation</p>	<p>You may also request the restriction of the processing of your personal data if:</p> <ol style="list-style-type: none"> 1. You contest the accuracy of your personal data; 2. The Company no longer needs your personal data for the purposes of processing; and 3. You have objected to the processing of your personal data.
<p>Right not to be subject to a decision based exclusively on automated data processing</p>	<p>You have the option not to be subject to a decision based solely on automated processing producing legal effects concerning you or significantly affecting you, in particular based on profiling.</p>
<p>Right to portability</p>	<p>You may request that the Company provide you with your personal data in a structured, commonly used, machine-readable format, or request that it be "ported" directly to another controller under the following conditions: that the processing is based on your consent; and that the processing is carried out by automated means.</p>
<p>Right to issue advance directives on the processing of personal data after your death</p>	<p>Pursuant to Article 85, I of the Data Protection Act of 6 January 1978 as amended, you may define guidelines on the exercise of your rights provided for in this section after your death (in particular on the period of storage of your personal data, their deletion and/or the communication of your personal data), as well as designating a person responsible for exercising these rights.</p> <p>In the absence of such instructions, the Company will grant the requests of your heirs, as exhaustively set out in Article 85, II of the Data Protection Act.</p>
<p>Right to withdraw your consent</p>	<p>You can withdraw your consent to the processing of your personal data at any time.</p> <p>The withdrawal of your consent is valid only for the future and does not call into question the lawfulness of any processing carried out by the Company on the basis of your consent before your withdrawal or the lawfulness of any processing based on another legal basis such as, for example, the performance of a contract between you and the Company.</p>
<p>Right to lodge a complaint with a</p>	<p>If you have any concerns or complaints about the protection of your personal</p>

supervisory authority	<p>data, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) via the following link: https://ico.org.uk/make-a-complaint/</p> <p>The ICO can also be reached at the following coordinates: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, United Kingdom – phone: +44 303 123 1113.</p> <p>You are invited to inform the Company's Data Protection Officer in advance so that he or she can process your request and try to find an amicable solution.</p>
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You may exercise your aforementioned rights and/or ask any questions relating to the processing of your personal data by the Company to the Company's Data Protection Officer by email at the following email address: gdpr@coyote-group.com or at the following postal address: 25, quai Gallieni, 92150 Suresnes, France.

In order for the Company to process your request as quickly as possible, you can indicate in the request its purpose and the context in which your personal data has been processed by the Company.

If there is reasonable doubt as to your identity, the Company may ask you to provide a copy of both sides of a valid identity document. The latter will be deleted by the Company as soon as your request has been granted.

The Company may retain a copy of your identity document for the sole purpose of establishing evidence, in the event of a dispute with you.

2.6. Links to Third-Party Sites

In order to improve the quality of the Site, the Company may include links to third-party sites on the Site. These sites have a privacy policy that is different from and independent of the Company's. You should review the privacy policies of the third-party sites you visit.

2.7 Language

Only the French version will be authentic in the event of a dispute.

2.8. Cookies

The provisions relating to the deposit of cookies on the Site are set out in the cookie policy available on the Site.

2.9. Changes to the Privacy Policy

The Company reserves the right to make changes to this Privacy Policy at any time. The Company recommends that you regularly consult this page with reference to the date of its last modification. In the event of a material change to the Privacy Policy, the Company will notify you of such changes.

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